**Project Design Phase-II**

**Technology Stack (Architecture & Stack)**

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| --- | --- |
| Date | 15 October 2022 |
| Team ID | PNT2022TMID46946 |
| Project Name | **Customer Care Registry** |
| Maximum Marks | 4 Marks |

**Table-1 :Components & Technologies:**

|  |  |  |  |
| --- | --- | --- | --- |
| **S.No** | **Component** | **Description** | **Technology** |
|  | Respond in a timely manner | Replying immediately makes customers feel respected and many customer respected it. | **C+** |
|  | Respond knowledgeably | It’s really important that your team collaborates and agrees upon the proper resolution to a question or issue before replying. | C++/Python |
|  | Communication with customers where they are | Customers will increasingly control where intraction happens and that companies will use multiple methods of communication to accommodate. | C++/Python |
|  | Streamline your process | Constantly tracking and improving your customer support process is essential. | C++/Python |
|  | Cloud Sever | Application deployment on Local System / Cloud | C++/python |
|  | Cloud Database | Database Service on Cloud | C++/python |
|  | User Interface | How user interacts with application to alert the truck driver. | HTML, CSS, JavaScript ,Python etc. |

**Table-2: Application Characteristics:**

| **S.No** | **Characteristics** | **Description** | **Technology** |
| --- | --- | --- | --- |
|  | Trustablity | Safe and secured | Python |
|  | Availability | Web application can be accessed from anywhere for 24Hrs | HTML,CSS, JavaScript |
|  | Performance | Imeddiate response from the companies | HTML,CSS,Java |